

EXHIBIT B

to

TRANSPORTATION AGREEMENT

RATES, INVOICING AND PAYMENT TERMS

entered into by and between

MODIVCARE SOLUTIONS, LLC (“MODV”)

and

(“Provider”)

MODV and Provider hereby agree to the following terms for invoicing and payment of claims and for the re-submittal of denied claims.

Rates

Only services specifically pre-authorized by, and for which a job number has been assigned to the Provider by MODV will be compensated. Provider shall be paid the lesser of its actual billed charges or the rates shown in the table included as Attachment 1 to this Exhibit B. The parties agree that Provider’s bill to MODV and all payments made by MODV to Provider include all applicable state and local sales and use taxes on transportation services. Provider understands they are responsible to calculate and remit all applicable taxes on such services. Provider agrees to provide proof of registration with taxing agencies and payment of such taxes upon request.

To determine the payment amount MODV calculates mileage and Shared Ride Trip status using proprietary and/or third party mapping software. Distances are measured as the shortest distance from the point of pick-up to the point of drop-off and rounded to the nearest whole number. Provider agrees that MODV’s determination of mileage and Shared Ride Trip status shall be final. If Provider believes there to be a material mileage error, Provider may bring it to MODV’s attention before running the trip. MODV will review the trip or trips in question and may reference other software to verify the distance. Any correction remains the sole decision of MODV. If Provider is not satisfied with MODV’s decision regarding the mileage it may reroute the trip. Performance of a trip constitutes acceptance of the mileage provided by MODV. In addition, the parties agree that MODV may use automated vehicle location (“AVL”) geocoded data, when available, to review and/or research mileage determinations, service, or performance issues.

Provider must perform transportation at the class of service (e.g., ambulatory sedan/van, wheelchair, stretcher, or non-emergency ambulance) as requested by MODV. Provider agrees and acknowledges that MODV shall review Provider billings and will identify trips that match the

definition of “Shared Ride Trip” and that payment for such trips shall be made at the designated rate for shared trips regardless of whether Provider performed the trips in the same vehicle.

Co-Pay

In the event that Participants are responsible for any co-payment per trip, then Provider is responsible for collection of those amounts. Provider shall retain the co-payment and the total of the collectible co-payment will be deducted from the total charges payable to Provider.

Wait time

Only wait time specifically pre-authorized by MODV will be compensated. In general, wait time will only be pre-authorized for trips greater than 50 miles. Pricing for wait time under the Agreement shall be as follows:

Class of Service	Compensation

Payment Terms

As a condition of payment, Provider must submit accurate invoices, including properly completed trip logs, to MODV within 60 days of date of service. Time is of the essence with respect to providing prompt and accurate invoices. **No payments will be made for services performed by non-compliant drivers or vehicles, including drivers or vehicles that are not registered with and approved by MODV to provide services.** Invoices not submitted within 60 days of service will be subject to a ten percent (10%) reduction in the amount that would otherwise be due under the invoice. Invoices submitted more than 120 days after date of service will be disallowed in their entirety.

Claims that are denied and returned to Provider because of missing information may be resubmitted with the previously missing information. These claims are subject to a 10% reduction in the amount that would otherwise be due under the invoice if not resubmitted within 30 days of the date the claim was returned to Provider, and will be denied in their entirety if not resubmitted within 60 days of the date the claim was returned to the Provider. Provider shall continue to perform its obligations hereunder regardless of any outstanding contested amounts.

If Provider must first submit a claim to Medicare as the primary payer, the claims submission timeframes shall begin on the date of the denial of the claim by Medicare. A copy of the Medicare denial notice must be submitted with Provider’s invoice.

Provider shall cooperate with MODV and/or Client initiated quality assurance activities, including, but not limited to, audits to confirm Participants actually attended covered medical services associated with trips invoiced by Provider. Notwithstanding any provision of the Agreement to the contrary, MODV shall only pay for transportation services when Participants actually attend a Medicaid and/or Medicare covered medical service. If a trip payment to

Provider is denied because a Participant did not attend an associated covered medical service, Provider may, to the extent permitted by law, directly bill the Participant for the transportation services. Any duplicate or overpayments made to Provider may be offset by MODV against future payments to Provider.

MODV pays properly submitted uncontested invoices twice per month by check or electronic transfer within 30 days after submission, or more frequently if required by applicable State regulations or by the Client Contract. If a payment date falls on a holiday payments will be made on the next working weekday.

In the event that the Client is unable or unwilling to pay MODV amounts validly due under the Client Contract, MODV may delay payments to Provider until such time as the Client pays the outstanding amounts.

Quality Assurance

MODV will regularly confirm Participant attendance at the medical appointments designated in the trip reservations as part of its duty to prevent and mitigate fraud, waste and abuse. Provider agrees to cooperate with MODV to investigate any instances in which a medical facility reports a Participant did not attend an appointment associated with a trip reservation that has been reported as a completed trip by Provider and has been invoiced to and paid by MODV. Provider's failure to respond in writing within thirty (30) days of MODV's written request shall be considered confirmation that the trip did not occur, and Provider waives any right to protest or appeal such determination. MODV shall deduct the cost of such trips from Provider's next payment. If no payments to Provider are due, the Provider shall return the amounts in question to MODV within thirty (30) days of written demand.

Invoice Requirements

As a condition of payment, Provider shall submit to MODV all completed trip logs pertaining to the all trips billed by Provider. The trip logs shall include the signatures of the Participants. In the event a Participant is incapable of signing the trip log, a member of the Participant's household or designated caretaker, or a representative of the drop-off medical facility is required to sign the trip log using their own name (i.e., not signing the Participant's name) and stating their relationship to the Participant (i.e., James Doe – father, or Jane Doe – facility nurse). In no event should a driver or attendant sign the Participant's name on behalf of the Participant. Unsigned trips, trips with Participant's initials instead of signatures, or trips with notes that the Participant is unable to sign are considered incomplete and will not be accepted for payment. Improperly completed or incomplete trip logs will be returned to Provider and payment will be denied for either the entire trip log or for individual trips reported thereon, whichever is applicable. Provider must include a completed summary invoice form with each batch of trip logs submitted to MODV. Provider shall use trip log and summary invoice sheet forms that are provided by MODV. MODV reserves the right to modify the format of the trip log and summary sheet from time to time. Provider may use alternative trip log or summary invoice sheet forms only with the express written consent of MODV.

Trip logs must be free of excessive changes. Changes on the trip log should be made with a single line through the text so that the original text remains visible (i.e., no whiteouts, blackouts or complete obscuring of original text). Any changes on the trip log should be dated and initialed by the driver. MODV reserves the right to deny individual trips or entire trip logs that evidence excessive changes pending confirmation of the details of such changes with Provider.

Charges Against Invoices

If requested by Provider or otherwise required by the Client Contract, MODV may provide certain driver and/or attendant training and/or orientation services to Provider free of charge. MODV's cost to produce the materials distributed to Provider (or employees of Provider) pursuant to these training and/or orientation services may be deducted from Provider's invoice following such training or orientation services.

In addition, MODV has entered into an agreement with an independent credentialing company for nationwide access to credentialing and screening services for drivers. This company offers the minimum level of credentialing required by MODV at a highly competitive rate. Provider may use the independent credentialing company and access the rates negotiated by MODV for such services or it may use an alternative vendor, pre-approved by MODV, to complete the necessary credentialing requirements. If Provider uses the independent credentialing company then the actual cost of such services shall be deducted from Provider's invoice at cost without additional profit or surcharge applied by MODV.

MODIVCARE SOLUTIONS, LLC

Printed Name:

Title: _____

Signature: _____

Date: _____

PROVIDER: City of Vicksburg

Printed Name: Willis Thompson

Title: Mayor

Signature: 

Date: 04/01/2026



Company Name

Company Code

Effective Date:

Attachment 1 to the Exhibit B

Only Services specifically pre-authorized by MODV will be compensated. Pricing for transportation performed by Provider shall be as follows.

Level of Service	0-25 Miles	Rate Per Mile After 25 Miles
Stretcher	\$148.11	\$7.42
(BLS) Basic Life Support	\$149.11	\$7.42
(ALS) Advanced Life Support	\$150.11	\$7.42

Provider must perform transportation at the class of service as authorized by MODV. MODV will pay properly submitted uncontested invoices twice per month by check or electronic transfer within thirty days after submission. If a payment date falls on a weekend or holiday, payments will be made on the next working weekday.

As a condition of payment, Provider must submit accurate Invoices to MODV within 90 days of date of service. Required data to be included on trip logs is listed in the Transportation Provider Manual. Invoices not submitted within 90 days will be subject to a ten percent (10%) reduction in the amount that would otherwise be due under the invoice. Invoices submitted more than 120 days after date of service will be disallowed in their entirety. Failure to include required data for each trip will result in a denial of payment. Provider may resubmit denied trips for appeal by correcting data or adding missing data within 90 days of receipt of denial of payment or the trip will be disallowed in its entirety. If Provider must first bill Medicare or other primary payer, the timeframe for submitting claims to MODV shall begin on the date of the denial of the claim by Medicare or other primary payer.

MODIVCARE SOLUTIONS, LLC.

Date: _____

Signature: _____

Printed Name _____

Title: _____

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Provider Name: City of Vicksburg

Date: 04/01/2026

Signature: 

Printed Name Willis Thompson

Title: Mayor