



WILLIS THOMPSON
MAYOR

April 10, 2026

Vincent Heeney or General Manager
Schindler Elevator Corporation
5251 Greenway Drive
Jackson, Mississippi 39204-3212

RE: *City of Vicksburg Elevator Preventative Maintenance Agreements*

Dear Mr. Heeney:

On December 9, 2020, the City of Vicksburg entered into a *Preventative Maintenance Agreement* for preventive maintenance services and repairs to the two (2) elevator and escalators at the Vicksburg Convention Center located at 1600 Dr. Briggs Hopson Blvd, Vicksburg, Mississippi 39181. On April 12, 2022, the City of Vicksburg entered into a *Preventative Maintenance Agreement* for preventive maintenance and repairs to the elevator at the Vicksburg Water Treatment located at 601 Haining Road, Vicksburg, Mississippi 39180. On April 12, 2022, the City of Vicksburg entered into a *Preventative Maintenance Agreement* for preventive maintenance and repairs to the elevator at the Vicksburg Airport located at 5855 US Hwy 61 South, Vicksburg, Mississippi 39180. On April 12, 2022, the City of Vicksburg entered into a *Preventative Maintenance Agreement* for preventive maintenance and repairs to the elevator at the Vicksburg City Hall located at 1401 Walnut Street, Vicksburg, Mississippi 39180. On April 13, 2022, the City of Vicksburg entered into a *Preventative Maintenance Agreement* for preventive maintenance and repairs to the elevator at the R & R Depot located at 1010 Levee Street, Vicksburg, Mississippi 39180.

Based on the terms and conditions of the agreements, Schindler was to do the following: periodically examine, lubricate, adjust and repair or replace covered components, clean the machine room, car top and pit of debris related to work in this area. Any maintenance services were to be performed in accordance with a maintenance schedule specific to the City's elevators and escalators. A Schindler technician was to be assigned to the City of Vicksburg as a primary contact for communications.

CITY OF VICKSBURG • OFFICE OF THE MAYOR

1401 Walnut Street | Vicksburg, Mississippi 39180 | Office: 601.631.3718 | Fax: 601.631.3764
mayorwillisthompson@vicksburg.org

City of Vicksburg's Building and Maintenance Director Eddie Sanders reported that your company has not been servicing the city's elevators and escalators as agreed upon which is causing dangerous conditions at some of the City's locations. Due to Schindler's failure to perform preventative maintenance, the elevator's packing is not being readily replaced. As a result, hydraulic fluid is leaking, there is excessive wear and tear to the elevator, and the operation of the elevator is impacted.

Mr. Sanders further reported difficulties in communicating with representatives of Schindler to report problems with the elevators and escalators for repairs. He also advised that the elevators are not being cleaned regularly per the agreement and no routine maintenance is being done. On April 7, 2026, a visitor became trapped on the elevator at the Vicksburg Convention Center. Schindler has consistently failed to repair this elevator as oil continually leaks into the pit. Many of the other elevators in the City are not being properly maintained and repaired which can cause incidences like this to occur.

Please accept this correspondence as the City of Vicksburg's thirty (30) days' written notice that Schindler is in default of the above-mentioned agreements. The City of Vicksburg hereby demands that Schindler cure the breach by performing all conditions as delineated in the service maintenance agreements within thirty (30) days, on or before May 11, 2026. The above-mentioned agreements shall be terminated immediately and automatically upon the expiration of this notice period unless the reach has been timely cured.

Sincerely,

Willis Thompson, Mayor
City of Vicksburg